

# BAR ELBA

## **HOW CAN I BOOK A TABLE?**

To book a table with us, you will need to submit a booking enquiry via the 'Book Now' tab on the website.

## **HOW LONG DOES IT TAKE FOR A BOOKING TO BE CONFIRMED?**

We aim to confirm all bookings within 24 hours but this can take up to 48 hours in busy periods. Please rest-assured, you will receive a response.

## **ARE YOU PET FRIENDLY?**

Due to the nature of the venue, we are unable to accommodate pets! We do love animals though so we wouldn't complain if you want to send us pics of them.

## **ARE YOU AN 18+ VENUE?**

We are currently operating as an 21+ venue. Please ensure you bring a valid ID. We may be able to accomodate groups where a few guests are 18+, please get in touch prior to booking to check!

## **DO YOU ACCEPT WALK INS?**

We do highly recommend prebooking, especially during busy periods, such as weekends, as this guarantees you a table, however, if there is still capacity on arrival we will try our best to seat you, subject to ID and bag checks.

## **WHY AM I BEING ASKED TO PAY TO SECURE A TABLE?**

Occasionally during periods of high demand we will introduce prepayment to secure a table. This helps us manage no-shows and improve logistics on the night to ensure you are served quickly and efficiently.

Our team will put you on the package taking place during your requested time slot. Please note that your table will not be reserved until payment is made.

## **WHAT DRINKS PACKAGES ARE AVAILABLE AT BAR ELBA?**

Cheers For Beers £50: 10 x bottles of House Beer

Beach, Please £60: 6 x Porn Star Martini's or Razzle Dazzle Cocktails

On Cloud Wine £70: 3 x bottles of House Wine

Boozy Beaches £160: 1 x bottle of House Spirit (Vodka/Gin/Rum/Whiskey) & mixers

Tropic Like it's Hot £200: 1 x bottle of Premium Spirit and mixers

## **WHY HAS MY BOOKING BEEN CANCELLED?**

Before contacting us to enquire about your booking being cancelled, please cross-check your booking references. It is likely that you have submitted multiple enquiries and that a duplicate booking of yours has been shut down rather than your confirmed booking being cancelled.

## **WHY IS THE TIME OF MY BOOKING DIFFERENT TO THE ONE I REQUESTED?**

Please note, if you request a time slot that is unavailable, our bookings team may update this to the closest available slot. They may also edit your package if your desired package is unavailable. Please ensure you are checking the timings on your booking before making payment.

### **HOW LONG ARE YOUR BRUNCHES?**

Brunch is 2.5/3 hours long depending on the day. Your bottomless Prosecco/Beer/Spritz Cocktails will be served during the first 2 hours - after that, you are welcome to order from our standard drinks menu.

### **WHAT DRINKS ARE INCLUDED IN BRUNCH?**

1 or 2 hours of bottomless Prosecco, Spritz Cocktails & Beer + a welcome cocktail.

### **WHAT IF I DON'T DRINK, IS MY BRUNCH TICKET STILL THE SAME PRICE?**

We appreciate that some guests will be non-drinkers, however, tickets are priced by space allocation so we aren't able to offer a discount for non-drinkers. You are welcome to enjoy bottomless Alcohol Free Prosecco and mocktails so you can still join in the fun.

### **CAN WE SWAP THE DRINKS OFFERINGS FOR AN ALTERNATIVE AT BRUNCH?**

We don't offer alternative drinks for brunch as our servers need to be able to walk around the venue and top everyone up knowing that they are on the same package. We recommend ordering a jug of peach or orange juice if you'd like to turn your Prosecco into Mimosas or Belinis. You are also always welcome to order from the bar any extras you may wish to have on the day.

### **DO I HAVE TO PAY FOR BRUNCH UP FRONT?**

Yes! Brunch is a ticketed event so you will need to purchase a ticket to secure a table.

### **WHAT MUSIC DO YOU PLAY?**

While we don't play loud music on the rooftop, the atmosphere is second to none and is always buzzing! You won't even miss it.

### **WHAT'S ON THE MENU AT BRUNCH?**

Cheeky Cheese Burger

6oz Hereford beef patty served on a brioche bun with beef tomato, lettuce, red onion, Monterey Jack cheese, pickles, burger sauce

Smashed Avocado on Toast (V)

Bloody Mary spiked smoked tomato salsa, feta, crushed frazzles and hash brown nuggets (GF & VE Available on request)

Pulled Pork Mac'n Cheese

Pulled pork smoky Boston beans, grilled chorizo, apple and coleslaw

Louisiana Chick'n® Burger™ (VE)

Louisiana Chick'n burger served with mini streaky rashers, guacamole, kimchi mayo and skinny fries

### **HOW CAN WE ENSURE OUR GROUP ARE SAT TOGETHER?**

If you are booking as a group, it is extremely helpful for you to all purchase tickets together. If you aren't able to do this, please ensure you all provide the SAME 'lead bookers' name at checkout when asked so our team know that you are together.

### **DO YOU HAVE RAIN COVER?**

Our venue is a mixture of covered and open space. Seating allocations are not guaranteed to be in one area or another, however, if there is adverse weather forecast and you are in an area that would be subject to rain we would email you with your options in advance.